



Airdrie Abilities Code of Conduct

Airdrie Abilities Centre (“AAC”) is committed to providing a safe, respectful, and inclusive environment for all participants, including program participants, legal guardians, trustees, facilitators/coordinators, volunteers, caregivers, community members, guests, and contracted workers. This Code of Conduct (“AAC-COC”) outlines the expectations for all attendees to ensure a positive and supportive experience.

Everyone who participates in AAC programming must provide a copy of this printed and signed Code of Conduct form in order to attend, including Participants, Legal Guardians, Trustees, Caregivers and the Caregiver’s Agency.

1. Respect and Inclusion

- All individuals must be treated with dignity, kindness, and respect.
- Discriminatory language, harassment, bullying, or any form of abuse or intimidation will not be tolerated.
- Everyone has the right to participate in a welcoming and supportive environment, regardless of abilities, background, or identity.

2. Responsibilities of Caregivers and their Agencies:

- Agencies and Caregivers may not conduct business or recruiting during any of AAC events and activities.
- Caregivers are responsible for monitoring their clients and to ensure they adhere to this Code of Conduct.
- Caregivers must provide appropriate support for their clients to foster positive engagement and participation.
- If a client exhibits behavior that disrupts the program or affects others negatively, the caregiver must take prompt action to address the situation.

3. Respect for Program Facilitators/Coordinator and Volunteers

- The program facilitator / coordinator has the authority to address and manage situations as needed, ensuring fairness and respect for all.
- All instructions and guidelines provided by the program facilitator / coordinator and volunteers must be followed.
- Disruptive behavior that hinders the program or affects other participants will not be tolerated.

4. Safe and Appropriate Behavior

- Attendees must respect personal space, property, and boundaries of others.
- Any form of physical aggression, verbal abuse, or inappropriate behavior will not be tolerated, and the program facilitator / coordinator will step in.
- All participants must maintain a cooperative and positive attitude to foster a safe and enjoyable environment.

5. Conflict Resolution

- Personal grievances must not interfere with the program or influence interactions with others.
- Attendees are encouraged to communicate concerns respectfully and seek resolution with the program facilitator / coordinator and legal guardians / trustees.
- The program facilitator/coordinator will monitor interactions and may make decisions in the best interest of the group.

6. Compliance and Consequences

- Failure to comply with this Code of Conduct may result in warnings, removal from the program, or further action as deemed necessary.
- The program facilitator / coordinator has the final say in all matters concerning conduct and participation.
- Any concerns regarding conduct should be brought to the attention of the program facilitator / coordinator for review and resolution along with the legal guardians / trustees.

Signatures

By attending Airdrie Abilities Centre Programs and Events, all parties below (Participants and Legal Guardian and / or Trustee, Caregiver, Agency representing Caregiver, Facilitator and / or Coordinator) agree to uphold this Code of Conduct (detailed on pages one and two) and will contribute to a respectful, inclusive, all-embracing and positive environment for everyone.

Date: _____

Participant Name and Signature:

Legal Guardian / Trustee Name: and Signature:

Caregiver Name and Signature:

Agency Representative of Caregiver Representative Name and Signature:

Facilitator / Coordinator Name and Signature:
